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# QUALITY POLICY

LIM S.r.l.

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| 24.09.2024 | 00       | Issued for approval  | C. Baldini | S. Limina  | L. Limina |
| Date       | Revision | Revision Description | Prepared   | Controlled | Approved  |

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## 1. POLICY

LIM S.r.l., a company strongly committed to achieving and maintaining the highest quality standards during the performance of its activities in compliance with social sustainability, in compliance with safety and environmental regulations, also guaranteeing continuous improvement, compliance with contractual requirements, quality and mandatory regulations, evaluating the risks and opportunities that may affect the conformity of the materials or services supplied with the aim of complete and growing customer satisfaction.

LIM S.r.l. operates on the market for the purchase and supply of materials and instrumentation for companies operating in the oil & gas energy sector.

LIM S.r.l. is attentive to the offers of both the national and foreign markets and following the experience acquired by its management in the sector, it has the opportunity to provide products with continuous technical improvement, a refinement of the solutions proposed to customers based on the experiences and difficulties encountered in the context within which LIM srl found itself working.

The management of LIM S.r.l. has decided to adapt this system to the ISO 9001: 2015 standard during 2025, with the aim of giving new impetus to the company and its processes through:

- Compliance of its QMS with the ISO 9001:2015 standard
- Dissemination of the quality policy to internal and external resources.
- Constant attention to market needs in terms of quality, guarantee and full and growing customer satisfaction.
- Determination of risks, identification of opportunities and planning of actions relating to their control.
- Examination of data deriving from process monitoring through performance indicators and internal audits.
- Identification and promotion of improvement objectives.
- Make available the resources necessary for the management and improvement of the quality management system.
- Involvement of staff in the results of company objectives, in the personal valorization of resources through communication of the importance of an effective company quality system and in the evaluation of experiences acquired in the field.
- Compliance of the management of resources and the working environment with the health and safety requirements established by Legislative Decree 81/08.
- The Management undertakes to analyze the state of implementation of the quality objectives on a quarterly basis through the analysis of the indicators associated with each process, evaluating the results and planning any actions in the treatment of the identified risks or for the valorization of the opportunities glimpsed.
- The Management undertakes to promote changes to the quality management system that may become necessary, to define new opportunities, to define new quality objectives, new indicators for monitoring processes and to provide the human, financial and technical resources necessary to achieve these objectives. These decisions will be made during the Management Review.
- The Management is committed to respecting this Quality Policy.

The Management

